

General Manager

The General Manager (GM) at Torrey Holistics will manage, direct and supervise the daily operations of this high-volume cannabis store, which includes delivery. The GM will be responsible for a variety of items including, but not limited to, driving company objectives in profit and loss control, sales performance, customer satisfaction, and strategy execution. Our GM will be encouraged to be an engaged “hands on” problem solver in this ever-changing new industry and a positive leader who is able to build on employee’s strengths and create a supportive team with high morale.

Our values are built around superior customer service, educating our community, being trustworthy, transparent, supportive, and collaborative.

Education and Work Experience Requirements

- Must be 21+ years of age
- Must pass all required background screenings
- Bachelor's degree in business, management, or related field of study
- Must have in depth knowledge of all aspects of a retail operation including sales, inventory, purchasing, marketing, e-commerce, delivery and customer service
- General knowledge of cannabis products, paraphernalia and industry trends
- 5+ years in a fast-paced retail environment (2+ years in management roll)
- Define a clear vision and strategy in order to communicate expectations
- Ability to manage a team in a highly regulated fast paced environment
- Ability to coach & develop employees through knowledge of supervisory methods, principles and techniques.
- Must have outstanding customer service skills
- Possesses leadership and communication skills

- Experience with Microsoft Office Tools (word/excel)
- Proficient computing skills
- Excellent oral and written communication skills
- High level of integrity
- Ability to critically think and problem solve without direction
- Must be able to work weekends and some holidays
- Some travel required

PHYSICAL REQUIREMENTS/ADA:

Ability to use all Store equipment, including PDTs, registers and PC as required.
Ability to spend up to 100% of working time standing, walking, and moving around the Store.

Ability to regularly bend at the waist, squat, kneel, climb, carry, reach, and stoop.

Ability to occasionally push, pull and lift more than 25 pounds.

Ability to use janitorial equipment, rolling racks, ladders and other assigned supplies.

Certain assignments may require other qualifications and skills.

DISCLAIMER

This job description is a summary of the primary duties and responsibilities of the job and position. It is not intended to be a comprehensive or all-inclusive listing of duties and responsibilities. Contents are subject to change at management's discretion. Torrey Holistics is an equal employment opportunity employer. We consider individuals for employment or promotion according to their skills, abilities and experience. We believe that it is an essential part of the Company's overall commitment to attract, hire and develop a strong, talented and diverse workforce. Torrey Holistics is committed to complying with all applicable laws prohibiting discrimination based on race, color, religious creed, age, national origin, ancestry, physical, mental or developmental disability, sex (which includes pregnancy, childbirth, breastfeeding and medical conditions related to pregnancy, childbirth or breastfeeding), veteran status, military status, marital or registered domestic partnership status, medical condition (including

cancer or genetic characteristics), genetic information, gender, gender identity, gender expression, sexual orientation, as well as any other category protected by federal, state or local laws.

Please send your resume to audrey@hallandgans.com